



A Touchstone Energy® Cooperative 

*We are committed to the well-being of our members and employees to provide safe, reliable power and maintaining the company's financial strength.*

### How to reach us

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### Board of Directors

Jerry Thompson  
*President*

Peggy Ruble  
*Vice President*

Scott Smith  
*Secretary Treasurer*

Spencer George  
Ike Eastman

### Staff

Molly Lynn  
*General Manager*

Stephen Reimer  
*Line Superintendent*

Michelle Bost  
*Office Manager*

Todd Lawson  
*Lineman*

Josh Serr  
*Lineman*

Jason Fields  
*Meter Reader*

# Power Pointz

April 2021

## 84th Annual Meeting

Plan on attending the 2021 Annual Meeting on Thursday, May 6<sup>th</sup>. This will be an in-person meeting in the Heart Mountain Hall at the Park County Fairgrounds in Powell, WY. The health and safety of the members, staff, and directors is our priority, so we will be cognizant of health mandates in place due to COVID-19.

We will not be serving dinner/drinks this year so registration will begin at 5:30 p.m. and the business meeting will begin at 6:00 p.m. Elections will be held for two director positions since Spencer George and Scott Smith's terms expire this year. A \$30 bill credit will be given to members in attendance, as well as free gifts and door prizes. If you are unable to attend, please be sure to assign your proxy to another eligible member, director, or member employee. Completed proxies can also be dropped off at the office.

This is a great opportunity to meet the Board of Directors and staff who work hard to serve you and to be involved in the future success of your cooperative. We hope to see you there!



## Summer Hours

Garland Light & Power is changing to a 4/10 work week from May 3 to Sept 30

Hours of operation will be:  
7:00 a.m. to 5:30 p.m. Monday through Thursday  
Closed on Fridays

Standby crews will be available from Friday through Sunday for outage situations by calling:

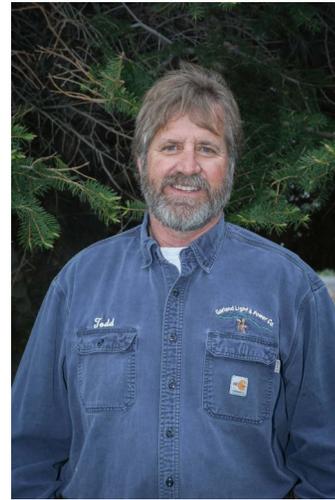
**754-2881**

# NRECA National Lineman Appreciation Day

NRECA National Lineman Appreciation Day is April 12. On this powerful day, Garland Light & Power honors and thanks not just our dedicated linemen, but lineworkers around the world, for the hard work they do. These dedicated, highly skilled workers put their lives on the line daily to keep the lights on. They work in the most dangerous conditions faced with challenging elements and situations. NRECA National Lineman Appreciation Day is a day to thank a lineman for their work which goes largely unnoticed until you are without power.



Steve Reimer joined GLP in 2002. He is our current line superintendent and became a lineman in 1987. Steve resides outside of Powell with his wife Carrie and daughter Cassidy. Steve also has a son Kyle, that is a lineman in North Dakota. Steve's favorite hobbies are hunting and snowmobiling.



Todd Lawson joined GLP in 2003 as a lineman. He became a lineman in 2000. Todd resides outside of Powell with his wife Ursula. He has 2 children and 5 grandchildren. Todd's son Matt is also a lineman and works for Powder River Energy. Todd enjoys church, traveling, shooting activities, yardwork and spending time with his wife and parents.



Josh Serr joined GLP in 2013 as a lineman. Josh became a lineman in 2006. Josh resides outside of Powell with his wife Angie and 2 daughters. Josh enjoys anything that involves being outside and being with his family, especially hiking and shooting activities.

## Do Your Part To Keep Lineworkers Safe

Imagine this scenario: It's nearing 5 p.m. on a workday. Your boss wants that last minute report and your kids need to be picked up from soccer practice or play rehearsal. You jump in your car and on the way your approach a work zone. You don't have time to slow down so you rush through it and ignore the orange work zone signs.

Or this one: You're having a garage sale and you think posting a sign on a utility pole won't hurt. Everyone else does it, right?

In reality, either of these scenarios could injure or kill one of our lineworkers.

The job of an electric lineworker is not easy. Lineworkers take great pride in providing safe and reliable service, but their job involves working on and around live power out in the elements.

We ask you to do your part to keep them safe:

- Slow down and move over in work zones. Cars or trucks that go too fast not only endanger workers on the ground, but driving too fast or not moving over can also put a lineworker who is working high up in a bucket in danger by causing it to move or sway.
- Do not post anything on a utility pole, especially with staples, nails or tacks. These can puncture insulated gloves or other protective clothing and expose workers to high voltages.
- Never plug a generator into an indoor or outdoor wall outlet. The power that backfeeds into the electric line could electrocute a utility worker.
- Please be patient when the power goes out. Workers need to efficiently and safely restore power.

We appreciate your help in keeping our employees safe.

## What Happens Behind the Scenes During a Power Outage?

Here in the United States, we are fortunate to have an advanced power grid in place. Power transmission and distribution is reliable in our country, and we are proud to deliver the electricity you depend on each day. Excluding outage times attributed to major weather or other catastrophic events, electricity consumers in our country typically experience about only two hours of total power interruptions per year, according to the U.S. Energy Information Administration. When outages due to major events are taken into consideration, the EIA reports the total outage time at six hours per year.

What happens on our end when your power goes out? Rest assured we swing into action in a safe and efficient manner to ensure your power is restored. How long that takes depends on several factors: the extent of the storm's destruction, the number of outages and how long it takes for our crews to safely access the storm-damaged areas. We are careful to follow standard restoration procedures to ensure safety and get the job done right by:

- Assessing damage to utility equipment.
- Addressing immediate safety risks, including downed power lines.
- Ensuring that essential public health and safety facilities are operational.
- Prioritizing repairs that will restore power to the greatest number of people first.
- Assessing and repairing substations, distribution lines and service lines to properties.

Thank you for your patience during power outages. Know that in the event of an outage, we are working hard to restore power as safely and efficiently as possible, day and night.

## On-line Bill Pay Questions

We get quite a few calls from members receiving delinquent notices, advising us that they have made their payment on-line. We would like to share some information regarding on-line bill pay. There are two basic types of on-line bill pay: (1) using our garlandpower.org website, (or SmartHub phone app) (2) using the website of your bank. When you use our website (or phone app), you can either pay by credit card or by e-check. The payment will post to your account on the same day you make the payment, or on the specific date you select. When you pay us through your bank's website, the timing for when we receive the payment is different. For example, if you go on your bank's website and set up Garland Light & Power as a vendor, and set up the payment for the 10th of the month, the bank will pull the funds from your account on the 10th, but a check is then sent to us for payment. The process time for a check to be cut and then mailed to us is a range of 7-10 days. So, if you have it set up for the 10th, Garland is not going to receive the actual payment until the 17th-20th of the month. Our payments are delinquent after the 20th of the month. Hopefully, this helps with some of the questions about the timing of online payments.



When you see our linemen working, please slow down. They are working hard to keep your lights on and we want to keep them safe.

