

February 2019

#### How to reach us

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#### **Board of Directors**

Jerry Thompson President Peggy Ruble Vice President Scott Smith Secretary-Treasurer Ike Eastman Spencer George

#### Staff

Molly Lynn General Manager Stephen Reimer Line Superintendent Michelle Bost Office Manager Todd Lawson Lineman Josh Serr Lineman Jason Fields Meter Reader

# **Power Pointz**

## Garland Light & Power Co.

Your Touchstone Energy® Cooperative 💉

## 2019 Annual Meeting

Get ready for the Annual Membership Meeting on Thursday, March 14 at the Commons, 135 N. Bent, in Powell. Annual meeting registration will begin at 5:00 p.m.. Sandwiches and drinks will be served.

#### **Election of Directors**

This year, we have one director whose term is expiring: Ike Eastman. To run for this position, you must be nominated by someone at the annual meeting. Members may vote for a director in person or give their proxy to a member who will be at the meeting who can vote for them. Members will receive an annual meeting notice and proxy in the mail prior to the annual meeting. Each member at the meeting can hold up to 20 proxies.



Each member is entitled to one vote upon each matter submitted to a vote at the membership meeting and up to 20 proxies. If a husband or wife hold a joint membership, they are jointly entitled to one vote.

#### How does the board work?

What is the function of the Board of Directors? A rural electric cooperative board, working within the established by-laws, manages the business and affairs of the corporation. These duties include, but are not limited to: strategic planning, writing policies, reviewing the budget, and entering into contracts. Board members also stay informed on current industry and legislative issues that may have an impact on the cooperative. The Board ensures the corporation shall at all times be operated on a non-profit basis for the mutual benefit of its patrons.

It is important for each Director to recognize, understand, and believe in the Seven Cooperative Principals: Voluntary and Open Membership, Democratic Member Control, Members' Economic Participation, Autonomy and Independence, Education, Training, and Information, Cooperation Among Cooperatives, and Concern for Community. This set of core principles and values separates cooperatives from other business models by putting the needs of the members first.

Door prizes will be given away at the end of the meeting and you must be present to win. The grand prize this year is \$500 cash! Also, the "progressive drawing" is \$900. A name will be drawn from among the entire membership, but he or she must be present to win. If no winner is present then the drawing is increased to \$1,000 next year.

#### **Power Pointz**

#### **Garland Light & Power Co.**

Greetings! I hope you are enjoying these winter months and all the activities associated with colder days and long nights. Whether you enjoy outside recreation or sitting inside reading a good book and drinking hot chocolate, the cold weather gives us all the opportunity to indulge ourselves with our favorite hobbies.

As I mentioned in December's newsletter, Garland Light and Power saw many transformations in 2018 and we are looking forward to exciting changes in 2019. We understand your busy lifestyles so these changes are intended to make interactions between you and your co-op more efficient and convenient.

Many of you already follow us on Facebook and we hope those of you who haven't found us yet, give it a try as we attempt to keep you informed of current happenings in your co-op and in our community. In December, we began taking credit and debit cards in our office as more



and more people prefer this payment method to checks and cash. In January, we implemented SmartHub, a program that provides account access at your fingertips online or via your mobile device. This FREE service is SAFE and SECURE and enables you to receive bills electronically, pay bills by check, debit card, or credit card, and view your service usage details. Please go to our website at garlandpower.org to create your SmartHub account. It only takes a few minutes.

We regularly get asked what the rates are going to do in the upcoming year and we are happy to report good news. Tri-State has announced there will not be an increase in the wholesale power cost for 2019. That, along with the fact your cooperative is financially sound, means you will not see a rate increase this year.

As we move toward Spring, we look forward to seeing all of you at the 2019 Annual Meeting. This event will be held Thursday, March 14, 2019 at The Commons, in Powell, WY. Registration and dinner will begin at 5:00 PM and the meeting will be called to order at 6:00 PM. This is your opportunity to meet the Board of Directors and staff that work hard to serve you and to be involved in the future success of your company.

### DON'T FORGET TO MOVE YOUR CLOCKS FORWARD ONE HOUR!!



### DAYLIGHT SAVINGS TIME BEGINS MARCH 10, 2019



Recent job we did with the City of Powell at the City Sewer Lagoons.





### You have options!

As a Garland Light & Power member, you have protection v several bill payment methods from which to choose do not take from: credit/debit

**Pay online with SmartHub.** You can view and pay your electric bills online with this free and secure service. On our website, www.garlandpower.org, click on the SmartHub logo to sign up for notices when your bill is ready. Or download the app to use your smart device. If you don't want to sign up for notices, you can simply select the Pay Now option on SmartHub and pay anytime, 24 hours a day, with your bank account or credit/debit card.

**Choose automatic payments.** With this service a member just needs a checking account and we do the rest. You receive your bill each month and payments are automatically withdrawn from your account on the 10th of the month. You can sign up in our office.

**Opt for budget billing.** With this service, you know exactly what your bills will be each month. When you sign up for budget billing, we base your bill on the past 12 months. This service begins in June of each year. To sign up for this program, you must have received electricity for the past 12 months and have a zero balance at the time of signing up.

Use your credit or debit card. You can stop by the office to pay by credit/debit card. For your

protection we do not take credit/debit card payments over the phone. **Pay by mail.** If you pay your bill by mail, payments should be mailed to our office at



755 Hwy 14, Powell Wy 82435. Return the bottom portion of your bill with your payment and use the return envelope provided. Allow four to five working days for processing.

**Drop off a payment.** As always, you may choose to stop by our office, located at 755 Hwy 14, Powell, to pay your bill. Our office hours during the winter are Mon-Fri from 8-4:30. Summer hours are Mon-Thur from 7-5:30. When we are closed you may place payments in our night depository box located in the front door of the office. Please include the bottom portion of the bill with your payment.

For more information about these options, call us at 307-754-2881 or stop by the office to see us.



Mark your calendar for the Garland Light & Power Annual Meeting on March 14, 2019 Plan to attend!!!

