RULES AND REGULATIONS

TABLE OF CONTENTS

APPLICABLE RATES……..……..…...4R

CLASSIFICATION OF ACCOUNTS……..……5R

RULES AND REGULATIONS……..……...7R

OFFICE HOURS……..……8R

ELECTRIC SERVICE AND FACILITIES, QUALITY AND ADEQUACY...….....9R

AVAILABILITY AND TYPE OF ELECTRIC SERVICE……11R
POINT OF DELIVERY……...12R
NUMBER OF SERVICES TO A BUILDING……...12R
APPLICATIONS FOR MEMBERSHIP AND SERVICE……13R
CHANGE OF OCCUPANCY OR OWNERSHIP……14R
REQUEST TO CONSTRUCT NEW SERVICE……..14R
REQUEST FOR TEMPORARY SERVICE……15R
RIGHT-OF-WAY……..15R
REFUSAL TO SERVE NEW CUSTOMERS OR EXPAND
EXISTING SERVICE……..16R
CUSTOMER DEPOSITS……...16R
RECONNECT FEE……18R
METER READING……..…18R
BUDGET BILLING……18R
MONTHLY BILLING AND PENALTY FOR LATE PAYMENT……20R
COMPLAINTS……20R
ADJUSTMENT OF BILLS……21R
CHARGES FOR COLLECTION OF DEINQUENT BILLS……...22R
DISCONTINUANCE OF SERVICE……22R
CHARGES FOR RETURNED CHECKS……...25R
PROVIDING CLEARANCE FOR OVERHEIGHT OBJECTS……..…25R

ATTACHMENTS TO THE COMPANY FACILITIES……..26R
COMPANY EQUIPMENT AND FACILITIES……...27R
FRAUDULENT USE OF ELECTRICITY, METER TAMPERING AND BREAKING OF METER SEALS…….27R
RESALE OF ELECTRIC POWER……...28R
ACCESS TO PREMISES…….28R
IDLE SERVICES…….28R
CHANGES IN CUSTOMER ELECTRIC SERVICE……...29R
RELOCATION OF COMPANY POWER FACILITIES……...29R
RECORDS……...30R
METERING AND METER TESTING……30R
INSPECTION OF CUSTOMER'S ELECTRIC SERVICE……..32R
LOAD BALANCE……32R
GROUNDING……...32R
LOW POWER FACTOR EQUIPMENT……32R
INTERMITTENT, HARMONIC DISTORTIONS OR HIGHLEY FLUCTUATING LOADS……..33R
CUSTOMER'S LIABILITY……...33R
NO PREJUDICE OF RIGHTS……33R
SCHEDULE SLA – SERVICE LIMIT ADAPTER……...34R
ACCOUNT SELECTION CRITERIA……..34R
NOTIFICATION PROCESS……34R
MEDICAL EMERGENCY PROVISIONS……..……35R
TIMES AT WHICH SERVICE LIMITER ADAPTERS MAY BE INSTALLED……36R
LENGTH OF TIME A SERVICE LIMITER ADAPTER MAY BE ON CUSTOMER'S METER……36R
REMOVAL OF SLA AND RESTORATION OF NORMAL SERVICE…..37R
LINE EXTENSION POLICY……..37R
PERMANENT SERVICES: OTHER THAN SUBDIVISIONS……37R
ELECTRIC LINE EXTENSIONS: REAL ESTATE SUBDIVISIONS…….39R
SERVICE CHARGES……40R
MISCELLANOUS CHARGES……..41R
SUPPORT INFORMATION FOR CUSTOMER DEPOSIT RULE……..42R

THE PUBLIC SERVICE COMMISSION OF WYOMING

Garland Light & Power
755 Hwy 14
Powell, WY 82435

Wyoming PSC No. 7
Original Sheet No. 3R
Cancels Wyoming PSC No.6 Sheet No. 3R

NET METERING SERVICE…….43R

INTERCONNECTION AGREEMENT NET METERING SERVICE……Courtesy

SERVICE INTERRUPTION REPORTING PLAN……45R

Effective: April 19, 2011 By: _____

Mary Ann Keeler, General Manager

APPLICATION OF RATES

The Company's published rate schedules state the conditions under which each is available for electric service. A customer may take electric service at one location (premises)

under more than one rate schedule, if separately metered and unless the rate schedule specifically provides otherwise.

Where one or more rate schedule is available, it shall be the duty of the Company to assist an applicant for service in the selection of the schedule that is most suitable and advantageous for the customer's requirements. If at any time subsequent to the beginning of service, the customer requests the Company to do so, the Company shall advise the customer what rates are available for the class of service being supplied to the customer and the effect thereof on such customer.

Rates are normally established on a twelve-month basis -- a customer having accepted a rate suited for the customer's service requirements may not change to another rate within a twelve-month period unless there is a substantial change in the character or condition of his service.

Special rates shall not be available to a customer or become effective for use by the Company until filed with and approved by the Wyoming Public Service Commission.

A copy of every tariff and rate schedule under which electric service is being furnished shall be available to the public upon request at the Company's local office.

No jurisdictional rate or tariff shall be instituted, added, deleted, changed, closed or discontinued, except pursuant to order of the Wyoming Public Service Commission.

CLASSIFICATION OF ACCOUNTS

"A" Rate

This rate shall be applicable to all members of Garland Light & Power Company (or Company) for general purpose single-phase service, provided that the rating of individual single-phase motors served hereunder shall not exceed ten horsepower (10 hp) and that the installed transformer capacity is twenty-five (25) kVA or less.

"B" Rate Irrigation

This rate shall be applicable to all members of the Company in all areas served by the Company's system for irrigation pumping where single-phase or three-phase service is available or it is feasible to provide it and provided that the rating of a single-phase motor served here under shall not exceed ten horsepower (10 hp).

"C" General Service over 25 kVA or Three Phase

This rate shall be applicable to all members of the Company in all areas served by the Company's system to the extent that appropriate facilities exist or it is feasible to install them, for general purpose loads in excess of 25 kVA of installed transformer capacity or Three Phase.

"D" Residential Time of Use (Off-Peak)

This rate shall be applicable to all members of the Company for general purpose single-phase service where the customer has installed Company approved storage heating equipment and provided that the rating of individual single-phase motors served hereunder shall not exceed ten horsepower (10 hp) and that the installed transformer capacity is 25 kVA or less.

"E" Avoided Cost Purchases From Net Metering Facilities

This rate shall be applicable to all members of the Company for non dispatch-able energy generated in excess of member/consumers own electrical requirements as set forth in the Company's Net Metering Rate Tariff.

"F" Avoided Cost Purchases from Qualifying Facilities.

This rate shall be applicable to all member/consumers of the Company for non dispatch-able energy generated and will include an applicable demand component based on the requirements as set forth in the Company's Qualifying Facilities Rate Tariff.

"G" Renewable Resource Power Service

This rate is available to all member/consumers receiving service under any of the Company's rate schedules who agree to purchase: Blocks of renewable resource generated power.

RULES AND REGULATIONS

Upon approval by the Wyoming Public Service Commission, the following rules and regulations shall augment those Procedural Rules and Special Regulations established by the Wyoming Public Service Commission governing the supplying and the customer taking electric service. They shall become a part of every application for service made by the customer and the resultant inferred contract between the Company and any customer taking service, unless modified by special terms negotiated between the Company's Board of Directors and the customer, and approved by the Wyoming Public Service Commission.

These rules and regulations may be revised, amended, supplemented or otherwise changed from time to time by the Company's Board of Directors upon approval by the Wyoming Public Commission.

Copies of these rules and regulations are available at the office of the Company and will be furnished upon request.

The Procedural Rules and Special Regulations together with these rules supersede and cancel all previous rules and regulations pertaining to the supplying and taking of the Company's electric service.

OFFICE HOURS

The Company's office hours shall be:

WINTER HOURS: 8:00 a.m. to 4:30 p.m. Monday thru Friday, starting the first full week in October through last full week in April.

SUMMER HOURS: 7:00 a.m. to 5:30 p.m. Monday thru Thursday, on all weeks that are not Winter hours.

The office will not be open during the following holidays (or the day immediately preceding or following if the holiday falls on a Saturday or Sunday):

New Year's Day	Good Friday
Memorial Day	Independence Day
Labor Day	Veterans' Day
Thanksgiving Day	Friday after Thanksgiving
Christmas Day	

ELECTRIC SERVICE AND FACILITIES, QUALITY AND ADEQUACY

The Company shall furnish its customers safe, adequate and continuous service in accordance with accepted good practice, and to that end shall maintain its entire plant and system in such condition as to enable it to furnish such service, and shall inspect its system and facilities in such manner and with such frequency as may be necessary to obtain knowledge of their current condition and adequacy.

The Company shall construct, install, operate and maintain its plant, including structures, equipment and lines, in accordance with accepted good engineering practice and in such manner as to not unnecessarily inconvenience the public and to prevent interference with the service furnished by other utilities.

The Company shall use reasonable diligence to supply a steady and continuous utility quality electric service to each customer at the point of delivery, but will not be liable to the customer for damages occasioned by irregularities or interruptions beyond its control.

The Company shall make all reasonable efforts to avoid interruptions of service, and, when such interruptions occur, shall endeavor to re-establish service with the shortest possible delay. Whenever, in connection with its work, the utility interrupts the service, the Company shall attempt to interrupt the service at a time which will cause the least reasonable inconvenience to customers. On interruptions due to work on the system, the customers who will be materially affected shall be notified in advance, unless the conditions of the situation do not permit.

There may be an emergency interruption of service, without notice to the customer, when required by failure of equipment, unexpected and prolonged increase in load, fire, storm, strike, act of God, or other cause beyond the Company's control.

The Company will give, upon request, such information and assistance as is reasonably possible and necessary in order that customers may secure safe and efficient service. Customers will be given advance notice of any change made or proposed to be made in any condition as to service, which would affect the efficiency of service or the safe operation of appliances or equipment which may be in use by the customer.

A copy of the rate schedules, rules and regulations of the utility, as filed with the Wyoming Public Commission, shall be kept on file in the Company's office at 755 HWY 14, Powell, Wyoming and shall, with the exception of contractual rates, be open to inspection by the public during normal business hours. A copy of the rules and regulations published by the Wyoming Public Service Commission shall be kept on file and open to inspection of the public.

The Company shall make a full and prompt investigation of all service complaints made to it by its customers, either directly or through the Commission, and it shall keep a record of all written service complaints received, which shall show the name and address of the complainant, the date and character of the complaint, and the adjustment or disposal made thereof. The Company shall maintain this record for a period of three (3) years.

AVAILABILITY AND TYPE OF ELECTRIC SERVICE

The type of electric service which will be furnished to the customer will depend on the location, size and type of load to be served. It is necessary that the customer obtain from the Company the information as to the phase and voltage of the service that can and will be furnished before proceeding with the purchase of motors or other equipment. The Company renders 60 hertz (Hz) service from circuits of the following standard characteristics:

	Nominal System Voltage	Safe Operating Limits	Type of System
a.	120 volts	114 - 126 volts	Single Phase, 2 wire
b.	120/240 volts	228 - 252 volts	Single Phase, 3 wire
c.	208Y/120 volts	197 - 218 volts	Three Phase, 4 wire Y
d.	240/120 volts	228 - 252 volts	Three Phase, 4 wire D
e.	480/240 volts	456 - 504 volts	Three Phase, 4 wire D
f.	480/277 volts	456 - 504 volts	Three Phase, 4 wire Y

Deviation from the Company nominal service voltages shall be in accord with the voltage levels as listed in the Wyoming Public Service Commission's rules, regulations and minimum standards governing electric utilities.

If a customer requests voltage other than the Company's standard service voltages, it shall be the customer's responsibility and at the customer's expense to install equipment with which to transform the service voltage to the required level. Any such equipment installed must be approved by the Company prior to being placed in service.

Primary Metered Services will only be installed on services requiring Over 25 kVa capacity or a three (3) phase installation. The applicable rate for primary metered services will be Rate Code C, General Services Over 25 kVa.

The point of delivery is the point at which the electric supply system of Garland connects to the wiring system of the customer. On a primary metered service the delivery point is at the meter. The member/customer is responsible for locating underground lines beyond the point of delivery. Liability and maintenance of lines, transformers or any other equipment past the point of delivery will be the responsibility of the member/customer receiving the primary metered service.

POINT OF DELIVERY

The point of delivery of electric service shall be at the point at which the electric supply system of the Company connects to the wiring system of the customer.

Prior to the start of construction, the customer shall communicate to the Company the exact location of the service and the details of all appliances, devices and equipment using electric energy to be located at the site. Location of the point of delivery shall be designated by authorized Company personnel. The customer must designate and provide, free of expense to the Company, a mutually agreed upon location for the pole, transformer(s), meter(s) or other equipment necessary for energizing the service.

On overhead construction the terminus of facilities owned by the Company will be the point where the Company's overhead service drop connects to the consumer's service conductors -- whether on a pedestal, building or on a structure. The customer will own and be responsible for maintenance of all facilities beyond that point.

For underground construction, the point of delivery is that point where the Company's service lateral connects to the consumer's service entrance conductors -- usually the metering point -- whether on a pedestal, building structure or pole. The customer will own and be responsible for maintenance of all facilities beyond that point.

NUMBER OF SERVICES TO A BUILDING

In general, a building or other premises shall be served through only one set of service conductors.

At the option of the Company, more than one service to a single consumer at one location will be permitted when the physical or electrical characteristics of the facilities served require more than one service in the interest of good engineering and operating practices.

APPLICATIONS FOR MEMBERSHIP AND SERVICE

Any person, firm, association, corporation or public entity desiring to make application for electric service may do so by signing a written Application for Membership and Electric Service together with any Security Deposit or letter of good credit, that may be required by the Company and agree to abide by the Company's Bylaws and Operating Rules and Regulations.

Each customer shall have only one (1) membership in their name. The customer may have more than one service connected under one membership.

Every application shall be made in the true name of the applicant desiring or using service. If this provision is violated, it shall constitute fraud and the Company may discontinue service. Any person using the electric service of the Company who has failed to make application for such service shall be liable to the Company for payment there-for under the applicable rate schedule.

Any person who has applied and received the Company's electric service shall be responsible for all bills charged in their name from the time of connection until such time as the applicant notifies the Company in writing that service is no longer needed and that they will not be liable for subsequent service at the location. A customer no longer desiring service must notify the Company of their intent to discontinue service in order to avoid liability for payment for subsequent service at such location.

The Company shall not be required to connect a service when the applicant has an unpaid account owing to the Company or has been disconnected because of violation of the Company's rules and regulations or non-payment of bills until such unpaid account has been paid in full, reconnection charges have been paid and the customer has complied with all of the Company's rules and regulations with respect to service connections.

CHANGE OF OCCUPANCY OR OWNERSHIP

When a customer elects to terminate service, the Company should be notified either by telephone, in person or in writing as to the effective date of such termination. The Company will read the meter as near as possible to the date requested. If a customer fails to request the power disconnected to premises which subsequently become vacant, the customer shall be responsible for all power bills relating to that premises. A customer's leaving a service connected to vacant premises does not constitute consent by the Company for a new occupant of such premises to use the service without making proper application for service.

REQUEST TO CONSTRUCT NEW SERVICE

A customer who requires a new service in the Company's service area should submit the request to the Company. Upon receipt of a request for new service the Company will prepare an estimate of the costs of material, direct labor, transportation and overhead costs. Said estimate shall be effective for ninety (90) days following the date the estimate was prepared.

Total estimated amounts must be paid by the customer in advance of construction. Following the date final construction costs are computed, over payments will be refunded and under payments will be billed the balance of the total cost of construction.

The Company requires all new services to install the main meter disconnect on a pole or at the pad mount transformer where the cooperative will have reasonable access to maintain and read the meter

REQUEST FOR TEMPORARY SERVICE

A customer requiring a new service that will be temporary and not permanent shall pay in advance all costs of installation and removal, less salvage value, of facilities installed by the Company to serve the temporary service.

In addition the customer shall pay the regular rates applicable to the class or classes of service rendered for all energy use.

RIGHT-OF-WAY

The applicant shall, upon request, furnish a written easement for the location of the Cooperative's service facilities upon the applicant's premises.

In the event the applicant is not the owner of the premises occupied by him, such applicant shall obtain or assist in obtaining from the property owner or owners the necessary easement for the installation, maintenance and operation of the Cooperative's service facilities on or under said premises.

In any real estate development wherein the Cooperative is requested or desires to install underground distribution facilities for service to existing and future member/owners located therein and the dedicated utility easements are found to be insufficient for such installation, the owner (developer) shall, upon request, furnish any additional easements required for such installation by the Cooperative.

The Cooperative's obligation to render service to a member is contingent upon its ability to secure the necessary rights-of-way for its facilities across intervening properties.

Since the Cooperative's filed rate schedules do not provide for the cost of paying for rights-of-way for the construction of the Cooperative's distribution system facilities to provide electric service, it must, therefore, rely upon the property owner to provide such right-of-way easements at no cost to the Cooperative.

REFUSAL TO SERVE NEW CUSTOMERS OR EXPAND EXISTING SERVICE

The Company may refuse to provide or expand service to a customer only for the following reasons:

1. If, in the Company's best judgment, it does not have adequate facilities to render service applied for, if the service does not meet state electrical code, if the desired service appears to be unsafe, or is of a character that is likely to adversely affect service to another customer.

2. If the applicant is indebted to the Company for service incurred within the State of Wyoming, until such applicant pays in full the amount due for the service previously rendered, or satisfactory arrangements are made with the Company for payment thereof. In the event the indebtedness is in dispute, the applicant shall be provided service upon complying with the Company's normal deposit requirements, and in addition thereto, making a special deposit in an amount equal to the net balance in dispute. Upon settlement of the disputed account, the balance, if any, due the applicant shall be promptly repaid, together with accrued interest at the rate of six percent (6%) per annum.

3. If the service requested is located outside the Company's certificated service area.

4. When the applicant uses an alias or the name of a relative or other person as a mechanism to avoid payment of any previous indebtedness to the Company.

CUSTOMER DEPOSITS

The Company may require from any customer or applicant a deposit for the purpose of guaranteeing payment of current bills, unless satisfactory credit history has been established with the Company. The Company shall use “Utility on Line” for credit history. If a consumer refuses to provide a social security number to obtain the credit history, a security deposit shall be charged.

1. This security deposit shall not be considered as an advance payment of bills for service to be rendered. The deposit shall be held as security for payment of bills for service rendered and may be applied in payment of such bills only [a] in the event

service is disconnected or [b] the customer requests its return after having established a credit history of paying their account(s) in full by the due date for a period of twelve (12) consecutive months.

2. The Company's required deposit shall be a minimum of $120.00 or the average estimated ninety (90) days' bill of the service. (Explanation of average estimated billing is on page 42R).

3. All consumer deposits shall earn interest computed from the date the deposit was paid at the annual rate as assigned by the Wyoming Public Service Commission. The interest shall be payable upon return of the deposit, provided the period that such deposit is held is not less than six (6) months.

4. The Company shall maintain an accurate record of each deposit held, showing the name and address of the customer making the deposit, the date and amount of the deposit and all transactions pertaining to the deposit.

5. When a customer has had twelve (12) consecutive months of service, and bills have been paid by the payment due date, and there has been no requirement to disconnect, the customer will be considered to have demonstrated credit reliability and may request that the deposit be refunded.

6. Upon final discontinuance of service, the Company shall as soon as reasonably possible following the last day of the month in which the service was disconnected, refund to the customer any amount held as a deposit with accrued interest due thereon. If at the time of discontinuance the customer is indebted to the Company, the deposit and any accrued interest may be applied on the account due, and refund made of the balance, if any, to the customer.

RECONNECT FEE

1. When a request is made to reconnect a previously constructed service or to transfer it from one customer's name to another, a fee of $15.00 will be charged.

2. When a request is made to reconnect an account that has been disconnected for the customers convenience, non-payment, fraud or violation of the Company's rules and regulations, the Company may require the customer to correct any violation or fraud, request the customer to pay in full for all service rendered up to the time of disconnect and/or make a deposit in an amount set out in Customer Deposit #2 above. In addition, the Company will assess a reconnect charge as referenced on pages 40R and 41R.

METER READING

All electric meters will be read by the Company employees on or as near as possible to the 25th of each month the account is billed. Estimated meter readings will be rendered on occasions when regular meter reading cannot be secured due to extreme storm or access limitation.

BUDGET BILLING

Commencing April 1 of each year residential customers served under the A Rate classification may elect to pay equalized monthly bills for electric service on a budget billing plan subject to the terms and conditions set forth herein. Enrollment for this program will be between April 1st and June 1st of each year.

Any customer electing the budget billing plan shall pay a monthly amount equal to a total of the most recent twelve (12) months revenue times 110% (designed to offset any increase in usage) and divided by twelve (12). The most recent twelve (12) months shall be adjusted to fully reflect any rate changes which may have become effective during the said twelve (12) month period.

Said monthly payments shall be made for the following eleven successive

months with the final, or twelfth month's payment being a settlement amount equal to the difference between the

final, or twelfth month's payment being a settlement amount equal to the difference between the total payments made during the prior eleven (11) months and the actual amount due for the twelve (12) month period. If the settlement amount is a credit balance, the amount will be refunded or credited on the customer's account in accordance with the customer's "Budget Billing Plan Agreement." If the settlement amount is a balance owed by the customer the total balance will be due and payable on the due date indicated on the bill for the settlement month.

To be eligible to participate in the budget billing plan, a customer shall meet the following requirements:

1. The customer must, prior to enrollment, have received service at the same billing location for a period of twelve (12) consecutive months or more.

2. The customer must be current with their electric energy payments at the time of application.

3. The customer shall execute a standard form, "Budget Billing Plan Agreement".

4. The customer must provide the Company with an accurate meter reading monthly if the meter is customer-read.

Normal collection procedures shall be applicable when a customer fails to pay the budget billing amount in any month when due. If the customer fails to pay the budget billing amount following due notice, the consumer shall be removed from the budget billing plan. If there is a balance due, normal collection procedures shall be applicable.

If service is terminated for any reason to a customer on the budget billing plan, the customer shall be removed from the plan and any outstanding amount shall be due and payable.

The monthly budget billing amount may be adjusted for any changes in the Company's rates of five percent (5%) or more. Said monthly budget billing amount may also be adjusted if the consumer's use of electricity changes by ten percent (10%) either up or down.

The customer may elect to terminate the budget billing plan for any reason; however, the customer shall not be eligible to participate in the plan until the next year's enrollment period.

MONTHLY BILLINGS AND PENALTY FOR LATE PAYMENT

The bills on all monthly electric accounts will be computed and mailed from the Company's office to the address furnished by the customer no later than the first (1st) day of the month.

All bills are due and payable upon receipt and delinquent after the 10th of the following month. A charge of 1.5% per month will be added to any outstanding balance not paid by the 15th of any month. Notice of this charge will be printed on each statement.

Delinquent notices will be mailed after the 15th of each month on all delinquent accounts giving written notice that, if payment is not received or arrangements for payment made within seven (7) days by residential customers and three (3) days by non residential customers, service will be disconnected. Disconnection notification requirements of the Wyoming Public Service Commission shall be adhered to.

COMPLAINTS

Upon receipt of a written complaint from a customer the Company shall:

1. Make a full and prompt investigation

2. If applicable, report the complaint and investigation results to the Wyoming Public Service Commission

Inform the customer of the investigation results

4. Maintain a record of written complaints for three (3) years inclusive, including:

   a. Name and address of Complainant
   b. Date complaint received
   c. Findings and adjustment or disposal made

ADJUSTMENT OF BILLS

Appropriate adjustment in meter readings and bills rendered for electric energy may be made under the following circumstances:

1. When meter readings are incorrectly reported.

2. When estimated meter readings are later found to vary considerably from the actual usage.

3. When there has been a change of parties responsible for an account without the meter being read or removed, and both parties are in agreement to what the final and beginning readings should have been.

4. When any meter tested by the Company or its agent is found to have exceeded the parameters as set out in the "Metering and Meter Testing" provisions of these rules and regulations.

5. Non-registering Meter. If a meter is found not registering or to have been register intermittently for any period, the Company may charge for an estimated amount of electricity used. Usage shall be calculated by averaging the amounts registered over corresponding periods in previous months, or in the absence of such information, based on calculated use of connected load for similar periods preceding or subsequent thereto.

6. If a meter is found to have an incorrect register or multiplier, the error shall be corrected. Where the error is adverse to the customer, the Company shall credit the customer the overcharge based upon the corrected billing for a period equal to one-half the time elapsed since the service was incorrectly metered, but not to exceed six (6) months. Where the error is adverse to the Company, the customer may be charged for electricity based upon the corrected billing for a period equal to one-half the time elapsed since the service was incorrectly metered, but not to exceed six (6) months.

7. Where a service is found to be on an improper rate as a result of an investigation made at the customer's request or by routine inspection, the change of billing to the proper rate will apply to the bill for the month during which the investigation was made. Where the error is adverse to the customer, the Company shall refund to the customer the overcharge for the period of time the account was

8. billed on an incorrect rate, but not to exceed six (6) months. Where the error is adverse to the Company, the customer may be billed for the amount undercharged for the period of time the account was billed on the incorrect rate, but not to exceed six (6) months.

9. Billing adjustments may also be made from the date the error occurred if the date of the cause can definitely be identified.

10. When it has been determined that there has been fraudulent use of electricity, the customer shall reimburse the Company at the proper rate for unbilled power based on prior historical usage for the same load or usage billed on the estimated load and duration of the fraudulent use.

CHARGES FOR COLLECTION OF DELIQUENT BILLS

When a delinquent account owed to the Company is not paid within the guidelines prescribed by the PSC Procedural Rules and Special Regulation, an employee of the Company will travel to the location with the intent of disconnecting the service that is subject to disconnect for non-payment. The employee, out of courtesy, may make an effort to collect the bill prior to removing the meter. In this event, a collection charge as referenced on pages 40R and 41R shall be added to the bill.

A charge as referenced on pages 40R and 41R shall be made for each trip required to collect the delinquent account.

DISCONTINUANCE OF SERVICE

Any discontinuance of service shall be in accordance with Section 242 of the Wyoming Public Service Commission Procedural Rules and Special Regulations.

Prior to discontinuance of service, the Company shall give a least seven (7) days written notice to residential customers and three (3) days written notice to non residential customers. Said written notice shall be served in person or posted in the United States mail, addressed to the customer's last known address and shall contain:

1. The name of the person whose account is delinquent and whose service is to be terminated
2. The address where said service is being rendered,
3. The rule or regulation violated or the amount of unpaid bill on account,

4. The date the notice is mailed,

5. The date on or after which service will be terminated,

6. The address and phone number where the customer can contact the Company to make arrangements for conditions to preclude discontinuance of service,

7. Names, addresses, and phone numbers of entities that render assistance to eligible persons unable to pay their utility bills, and

8. Phone number and address of the PSC where a customer may dispute a bill or have regulations interpreted.

If requested, notice will be given to a 3rd party of delinquent bills and impending disconnection.

Disconnects shall take place during the hours of 8:00 am to 4:00 pm, Monday through Thursday, exclusive of the day prior to or on the following holidays:

Memorial Day	Last Monday in May
Independence Day	July 4th
Labor Day	First Monday in September
Veterans Day	Fourth Monday in November (or November 11th)
Thanksgiving Day & day after	Fourth Thursday/Friday in November
Christmas/New Year Holiday	December 24th through January 2

or on any day prior to any day on which the Company does not keep regular business hours.

1. DISCONTINUANCE - WITH NOTICE

The Company may discontinue electric service following proper notice as set forth in Commission Rules for the following reasons:

a. Non-payment of bills.

b. Refusal by the customer to provide the Company access to its equipment upon customer's premises.

c. Violation of any rules or regulations of the Wyoming Public Service Commission or non-compliance with any applicable federal, state or municipal or other local laws, rules and regulations.

d. Violation or non-compliance with the Company's Rules and Regulations.

e. Failure of the customer to make application for service.

f. Failure of the customer to make application for electric service in the true name of the customer for the purpose of avoiding payment of an unpaid bill for electric service previously provided by the Company.

g. Upon return by a bank of a customer's check (INSF, closed account, etc.) issued to the Company in payment for service subject to disconnect.

2. DISCONTINUANCE WITHOUT NOTICE

The Company may discontinue electric service **without advance notice** to the customer for the following reasons:

a. Repairs or emergency operations.

b. Unavoidable shortage or interruption by the Company's supply of power.

c. Unsafe wiring or existence of a dangerous or defective condition of wiring equipment on the customer's premises.

d. Fraudulent use of electricity.

CHARGES FOR RETURNED CHECKS

When a customer's check issued as payment for Connect fee, Security Deposit, electricity or supplies and materials is charged back to the Company marked

"insufficient funds," "inactive account," "account closed" or other reasons caused by the customer and resulting in additional accounting processes, the check will be added back to the customer(s)'s account(s) and a charge as referenced on page 40R will be assessed.

PROVIDING CLEARANCE FOR OVERHEIGHT OBJECTS

The Company shall be given advance notice when a house, structure, equipment or other object is to be moved upon, across or along roadways, which the Company's electric lines cross or parallel, advance notice (preferably in writing). Such notice shall include the dimensions of the object being moved (including the dimensions of the vehicle or trailer on which it is moved), the time it will be moved and the exact route over which it will be moved.

Upon receipt of advance notice, the Company will provide an estimate of the costs of material, direct labor, transportation and overhead. Payment of estimated costs shall be made in advance. When over-height object move is complete there will be reconciliation with over-estimated costs refunded and payment requested for under-estimated costs.

In no case shall anyone other than authorized Company employees remove, cut, raise or handle any wires in connection with the moving and providing of clearance.

ATTACHMENTS TO THE COMPANY FACILITIES

No attachments shall be made to the Company's poles and other equipment without prior permission. Attachments to the Company's poles and other equipment shall only be allowed after Company approval and, if applicable, execution of special "joint use" contracts, specifying, but not limited to, schematic drawings of attachments(s), term of contract and fees.

Certain attachments such as yard lights, enclosures, housing protective apparatus (breakers, fuses, conduit, outlets, etc.) approved by the Company will be permitted without contracts or drawings.

Any attachment to the Company's poles or equipment shall conform to the standards and clearances of the National Electric Safety Code and Wyoming Public Service Commission rules.

Attachments not negotiated for between the owner and agreed to by the Company with a joint use contract may be removed by the Company. Upon discovery of an unauthorized attachment, the owner, if known, shall be notified and given ten (10) days to remove same. If the attachment is believed to cause an unsafe condition, the attachment will be removed upon discovery.

Any attachment removed by the Company shall be held at its headquarters office in Powell, Wyoming for ninety (90) days and may be reclaimed by payment of the labor and overhead costs incurred by the Company to remove the attachments. After ninety (90) days, unclaimed attachments shall become the property of the Company.

COMPANY EQUIPMENT AND FACILITIES

The customer shall not remove or tamper with the Company's property, nor shall the customer permit anyone who is not an agent of the Company to remove or tamper with the Company's property.

FRAUDULENT USE OF ELECTRICITY, METER TAMPERING AND BREAKING OF METER SEALS

1. The Company installs two seals at each meter, i.e., [a] to prevent access to the internal mechanism of the meter and [b] at the point the meter is attached to the meter base. Only Company employees are authorized to break either seal.

2. The customer shall not [a] break a meter seal, except in an emergency, [b] remove a meter, [c] tamper with wiring or metering equipment, [d] jumpering of metering equipment or service wiring, or [e] use electricity from the Company's system in any fraudulent manner.

3. In the event the Company discovers fraudulent use of electricity, breaking of meter seals, removal of meters, tampering with metering equipment, jumpering of metering equipment or service wiring, the Company shall have the right to disconnect service without notice to the customer.

4. Restoration of the service shall not be made until a deposit of one hundred ($100) is received by an authorized representative of the Corporation. Such deposit may be received at the time of discovery of the fraudulent use. The deposit shall be the partial payment of charges set out in 1-3 above, [a] the reconnect charges, [b] the calculated bill for electricity fraudulently consumed, and [c] for any damage to the meter, metering equipment or other Company facilities. In addition, service will not be restored until all necessary or required changes have been made in the customer's wiring to eliminate unsafe conditions or fraudulent installations, or at such time as the Wyoming Public Service Commission orders the service reconnected.

RESALE OF ELECTRIC POWER

The Company's retail rate schedules are designed for service to the ultimate customer at a single location for a specified single class of use. The Company will not furnish electricity to any customer for the purpose of resale except pursuant to a tariff, special contract, or confidential contract approved by the Wyoming Public Service Commission.

ACCESS TO PREMISES

Authorized Company personnel shall have access at all reasonable hours to premises of the customer for the purpose of inspecting wiring and apparatus, removing or replacing the Company's property, reading meters and all other purposes incident to supplying electric service. The Company shall have the right to clear its service connections of any such interfering tree, shrub or other obstruction.

IDLE SERVICES

A service shall be classified as idle after having been idle and produced no revenue for two (2) consecutive years or after the term of any service contract pertaining thereto is expired. Upon being classified as idle, a service is subject to being dismantled and removed from its location. The idle service classification can be changed by having the service reconnected and paying the minimum or basic charge for the appropriate class of service for a minimum of one (1) year.

CHANGES IN CUSTOMER ELECTRIC SERVICE

All equipment supplied by the Company for use by each customer has a definite capacity. If a customer shall add to the size of their electrical equipment or increase their electrical requirements, they should notify the Company, who will make a determination if the transformer, meter and other related equipment are adequate to serve the increased load.

Customer will be responsible for all costs of service upgrades or downgrades within the same rate class. The change is electric service will be scheduled upon receipt of estimated cost for the requested change.

The customer failing to advise the Company of changes or increases of their electric service in a timely fashion assumes responsibility for any subsequent damage to their property.

Failure to give such notice shall render the customer liable for any damage to meters or accessories, transformers or wires of the Company caused by the additional or changed service load.

RELOCATION OF COMPANY POWER FACILITIES

The expenses of relocation of the Company's existing power facilities shall be borne by the party making the request. An estimate of the costs of material, direct labor, transportation and overhead cost less current value of salvaged material will be provided to the party making the request for relocation.

Upon receipt of payment in full of the estimated costs for the relocation of facilities, the relocation will be scheduled. When construction is complete there will be a reconciliation with over-estimated costs refunded and payment requested for under-estimated costs.

RECORDS

The Company shall maintain records of:

1. The names/addresses of all customers with an identifying number of the meter or meters used by each of them.

2. All the Company meters by [a] company number, [b] serial number, [c] manufacturer, [d] type, capacity, [e] date installed, [f] its present location and [g] results of the last three (3) tests - showing meter number, constants, the date, kind of test, reading before and after test, the error or percent of accuracy at each load, and sufficient data to verify all calculations.

3. Monthly power purchases and measured demands.

4. Maps and records showing the transmission/distribution facilities by location, voltage and conductor size, substations and switching facilities.

METERING AND METER TESTING

1. The Company shall provide, install and own, maintain and operate generally recognized and approved standard type meters for measurement of electrical energy to its customers in accordance with its rules and regulations on file with the Wyoming Public Service Commission. All services over 200 amps will be Current Transformer (CT) metered.

2. No meter shall be placed in service or remain in service that has not been tested and/or adjusted for accuracy, that has an incorrect gear ratio, that is mechanically defective, that registers upon no load, or that has an error in registration that is not as close to zero as practical.

3. The Company shall provide such meter laboratory instruments, standard, equipment and facilities for testing service meters for accuracy as set out in the Wyoming Public Service Commission Procedural Rules and Special Regulations; and such equipment and facilities shall be available for Commission inspection. Such testing instruments, standard or equipment shall be housed in a temperature stable environment, and calibrated annually by an instrument with a higher degree of accuracy that is traceable to the National Bureau of Standards.

4. The Company shall use the current national ANSI C12 standard to test or cause to be tested, all meters installed on customers' premises in according with the following schedules:

   a. Single phase 120 months
   b. Polyphase 36 months

5. The Company shall, upon request by a customer, and if the customer so desires in their presence or in that of his authorized representative, make without charge a test of the accuracy of the meter in use at his premises, provided that the meter has not been tested by the Company within one year previous to such request. If the meter has been tested within the preceding 12 months and the customer requests a new test after being advised of the most recent test and inspection as described above shall be made, and the cost of such test shall be added to the next regular billing of the customer unless the meter shall be found to be in error by more than two percent (2%). A charge for testing and inspection of such meters shall be assessed as referenced on page 36R per meter.

6. If the meter is found to be in error by more than two percent (2%) either fast or slow under standard conditions of testing, the Company shall:

   a. Correct previous readings and adjust and render bills [1] for the period of six (6) months immediately preceding the removal of such meter from service for testing, or from the time the meter was in service since last tested, but not exceeding six (6) months from when the meter was shown to be in error or [2] from the date the error occurred, if the date of the cause can be fixed.

7. No refund is required from the Company except to the customer last served by the meter prior to the testing.

8. Upon receipt of a written request by the Wyoming Public Service Commission, the Company shall within twenty (20) days retest the accuracy of such meter tested and notify the Commission of the test. No charge shall be made for such tests.

INSPECTION OF CUSTOMER'S ELECTRIC SERVICE

The Company shall have the right, but does not assume the duty, to inspect the customer's electrical facilities from time to time, and to refuse to commence or continue service if an installation fails to meet code requirements, is defective or hazardous, or for any other reason is considered to be an unsafe operating condition.

LOAD BALANCE

In every instance the customer's wiring installation shall have a sufficient number of branch circuits and be so connected that the load on each side of the supply neutral conductor shall be as nearly equal as is practical.

GROUNDING

The customer's wiring system shall be effectively grounded as required by the National Electrical Code and by means and methods specified therein. In particular, the neutral is to be grounded at the main service equipment or disconnect.

LOW POWER FACTOR EQUIPMENT

Should the customer install any electrical device or devices creating a low power factor, the Company may require the customer to provide, at his own expense, power factor corrective equipment which will maintain the power factor of each device at not less than ninety-five percent (95%). Billing will be adjusted to correct for average power factor lower than ninety-five percent (95%) in accordance with the applicable rate schedule.

Such corrective equipment should normally be installed in the circuit between the low-power factor devices and the switch controlling the devices in such a manner that the corrective equipment will operate only when such devices are in operation.

INTERMITTENT, HARMONIC DISTORTION OR HIGHLY FLUCTUATING LOADS

If the Member/customer uses any equipment with highly fluctuating load characteristics, or having an abnormal effect on voltage, Garland Light & Power will determine the impact of these loads on the electrical system and reserves the right to insure proper service to all Members.

Garland Light & Power reserves the right to require the Member/customer to install, at the Member/ customer's expense, suitable equipment that will isolate or correct the disturbing effect to levels or limits acceptable to Garland Light & Power.

Power Quality standards as set forth in ANSI C84.1 Range A, IEEE 519 are guidelines for evaluating load characteristics.

CUSTOMER'S LIABILITY

The customer assumes full responsibility for the electrical facilities upon customer's premises at and from the point of delivery thereof, and for the wires, apparatus, devices and appurtenances thereon used in connection with the service.

The customer shall indemnify, save harmless, and defend the Company against all claims, demands, cost or expense for loss, damage or injury to persons or property in any manner directly or indirectly arising from, connected with or growing out of the transmission or use of current by the customer at or on the customer's side of point of delivery.

NO PREJUDICE OF RIGHTS

The failure of the Company to enforce any of the terms of these rules and regulations shall not be deemed as a waiver of the right to do so.

SCHEDULE SLA – SERVICE LIMIT ADAPTER

The use of a Service Limiter Adapter (SLA) is an alternative to disconnection and/or termination of a electric service for non-payment.

The SLA extends a controlled level of service to delinquent customers that would otherwise have their service terminated. Although it limits the level of service available, it allows the customer to continue to live in the residence while restricting consumption. The SLA supplies sufficient power to operate heating systems and other basic electricity needs, but automatically interrupts service when the fixed level of use is exceeded. The customer can restore service by pressing a reset button located on the SLA.

ACCOUNT SELECTION CRITERIA

The Company will consider installation of a SLA when a service would normally be disconnected as provided for in the Wyoming Public Service Commission's (PSC) Procedural Rules and Special Regulations.

NOTIFICATION PROCESS

1. Before implementing the SLA program, printed information will be disseminated informing all customers of the Company's intent to use SLAs.

2. Written notice of disconnect shall be mailed or delivered to the customer in accordance with Section 242 of the PSC Rules and Regulations governing disconnect of service, prior to installation of a SLA.

3. Upon expiration of the time within which the customer should have paid or made arrangements to pay, if the Company has determined it appropriate to install a SLA, they will attempt to verbally notify the customer:

a. of the intent to limit service and the reason for installation of a SLA,
b. they have the option of paying the bill to avoid installation of a SLA, and
c. that the service may be totally disconnected one week after a SLA has been installed if payment in full has not been made or if satisfactory arrangements for payment have not been made.

4. After a SLA has been installed, a notice of such effect shall be delivered to a responsible adult or conspicuously posted at the affected premises. The notice will include:

a. Customer's name, account number and service address.
b. Date the SLA was installed and notice prepared.
c. The amperage rating of the circuit breaker on the SLA and an explanation of how to reset the SLA.
d. Total of delinquent amount, security deposit and reconnect fee, if required by the Company.
e. Telephone number and address of the Company.
f. Notice that the service may be totally disconnected after one week if payment has not been made or satisfactory arrangements made for payment.

MEDICAL EMERGENCY PROVISIONS

1. If the customer receiving notice of disconnect notifies the Company that a medical emergency condition or illness exists that requires electricity to power medical appliances at the service subject to disconnect, the customer will be required to provide the Company with a medical doctor's written statement including:

a. Name, age and address of the afflicted person(s) and relationship to the customer.
b. Nature and anticipated duration of medical emergency condition.
c. Appliances required and amperage of such appliances required as a result of the affliction.

2. Following notification of a medical emergency condition at the service subject to disconnect, if the Company has a SLA which will permit the operation of the required appliances, the SLA may be installed.

   a. If the Company does not have a SLA that will permit the operation of the required appliances, Section 242 of the Commission's rules for notice will prevail.
   b. The Company may notify the customer that service may be disconnected for non-payment after the additional thirty days provided in Section 242 of the PSC Procedural Rules and Special Regulations have elapsed if payment is not made or satisfactory arrangements for payment made.

TIMES AT WHICH SERVICE LIMITER ADAPTERS MAY BE INSTALLED

The Company may install SLA at such times as an account would normally be disconnected under the provisions and requirements of Section 242 of the PSC's Procedural Rules and Special Regulations.

LENGTH OF TIME A SERVICE LIMITER ADAPTER MAY BE ON CUSTOMER'S METER

A SLA will normally be installed for a period of at least one week, giving the customer time to make arrangement for payments and/or obtain payment assistance before total disconnection is made.

If payment in full has not been made or satisfactory arrangements have not been reached, a SLA may be left on a customer's meter for longer than one week at the discretion of the Company.

Failure of the Company to disconnect a service one week after installation of a SLA shall not constitute or set precedent under which the customer may expect to continue to be delivered a limited power supply.

REMOVAL OF SLA AND RESTORATION OF NORMAL SERVICE

A SLA will be removed and normal service restored to the customer under one of the following conditions:

1. Customer has paid money owed the Company in full and paid a security deposit and reconnect fee, if required by the Company.

2. Customer has made satisfactory payment arrangements.

LINE EXTENSION POLICY

PERMANENT SERVICES: OTHER THAN SUBDIVISIONS

1. DEFINITION

Permanent service is defined as a service to loads of a permanent nature.

2. SERVICE ESTIMATE CHARGE

Consumer shall tender unto the Cooperative a non-refundable estimate charge in the amount of one hundred five dollars ($105.00) to perform a cost estimate of the project. The above amount will be applied to the total cost of the line extension when completed and retained if the line extension is withdrawn. Cost estimates will only be valid for ninety (90) days.

The customer will be responsible for all construction costs incurred to install each new service. The customer will be responsible for providing the meter loop and coordinating installation with the electrician of their choice.

3. CONTRIBUTIONS IN AID OF CONSTRUCTION

Any extension cost shall be termed as a contribution-in-aid of construction and will be due and payable by the consumer before construction will commence. If the actual costs to perform the line extension are less than or more than the estimate the member will be refunded or billed for the difference in contribution in aid of construction and actual costs when the line extension is complete.

4. ADDITIONAL CONSUMERS ON A LINE EXTENSION

If additional consumers make application for service, within a line extension already constructed, within a (5) five year period, the contribution-in-aid of construction paid by the initial member-owner will be pro-rated. The initial member-owner will be refunded the pro-rated contribution of the new member-owners share of the initial line extension.

5. SPECIAL CONTRACTS:

Should a request for service be received by the company that is not available under the company's existing rate schedules or rules and regulations, then a special contract for service can be put into effect, subject to the approval of the federal and state agencies having jurisdiction.

6. START OF CONSTRUCTION:

Construction shall not commence until the company has received the necessary easements, permits, service contract and deposit.

ELECTRIC LINE EXTENSIONS -- REAL ESTATE SUBDIVISONS

Underground electric line extensions to real estate subdivisions, and within real estate subdivisions, will be constructed, owned and maintained by the Company, under special contract, when the individual, partnership, company or corporation affecting the subdivision, pays in
advance, all estimated costs of construction, to provide primary distribution service to each of the lots of the subdivision.

To avoid long interruptions of service to members, the Company requires all new subdivisions be installed with a loop feed for said subdivision at the expense of the developer.

The estimated costs referred to above, include all labor, material, engineering and underground charges applicable to the line extensions.

When an application for service is made to the Company, by an owner or developer of a real estate subdivision, said applicant must provide the Company with a map of the proposed subdivision, said document being previously approved by the Park County Zoning Commission.

Primary underground distribution extension must be provided to all lots of the subdivision, under one initial construction contract, or force account work-order. Primary construction, in segments, shall not be allowed. Before any construction of underground primary distribution lines begins, the sub divider shall notify the Company, in writing, that all grades and grading are completed within 6 inches of final grade in said subdivision.

Once the complete primary installation is completed, electric service to individual lots will be provided to the lot owner, as provided in the Company's Line Extension Policy.

SERVICE CHARGES

Sheet Number	Description	Charges
16R	Customer Deposits	up to 90 days bill
18R	Reconnect Fee	
	Service Transfers	$15
	Service Connects	
	Normal office hours	$ 80.00
	After hours	$ 105.00
20R	Late payment charge	1.5% of outstanding balance
22R	Collection Trip fee	$ 80.00
25R	Return check charge	$20
25R	Providing Clearance for Over-height objects	estimated costs in advance
27R	Fraudulent Use Investigation Deposit	$100
29R	Relocation of Company Facilities	actual costs
30R	Meter Test for accuracy	
	once in 12 months	no charge
	Two or more times in 12 months	$40

Effective: April 19, 2011 By: _____
Mary Ann Keeler, General Manager

MISCELLANOUS CHARGES

Consumer Rates per hour

	Regular Time	Overtime
First employee's wages	$ 50.00	$ 75.00
Service Truck Charge	$ 30.00	$ 30.00
Utility Truck Charge	$ 50.00	$ 50.00
Mercury Vapor Lights	$40.00 plus materials	

SUPPORT INFORMATION FOR CUSTOMER DEPOSIT RULE

Garland is requesting a deposit of $120 or a deposit equal to the account three-month average. Using 2009 data and effective rates our system residential average usage is 960 kWh's per month, the cost per month is $125.07. The requested $120 deposit is less than our three-month system average.

NET METERING SERVICE

APPLICABILITY

To any Member/Owner that owns and operates a solar, wind or hydroelectric generating facility with a capacity of not more than twenty-five (25) kilowatts that is located on the member/owner's premises, is interconnected and operates in parallel with the Cooperative's existing distribution facilities, and is intended primarily to offset part or all of the Member/Owner's own electrical requirements measured by the Cooperative at a member/owner's single metered point of delivery. Only the Member/Owner's electrical load served by this single metering point shall be included in the calculation of net metering against any generation produced by the member/owner pursuant to the conditions in this tariff.

AVAILABILITY

This service shall be available to member/owners of Garland Light and Power, Inc. who agree to the requirements of this tariff.

DEFINITIONS

Net Metering means measuring the difference between the electricity supplied by the Cooperative and the electricity generated by an eligible Member/Owner-generator and fed back to the electric grid over the applicable billing period.

MONTHLY BILLING

The Electric Service Charge shall be computed in accordance with the Monthly Billing in the applicable standard service tariff.

SERVICE CONDITIONS

1. If the electricity supplied by the Cooperative exceeds the electricity generated by the Member/Owner, the prices specified in the Energy Charge section of the Monthly Billing of the applicable standard service tariff shall be applied to the positive balance owned by the Cooperative.

2. If the electricity supplied by the customer-generator exceed that supplied by the Cooperative, the Member/Owner shall be billed for the appropriate monthly charges and shall be credited for such net energy with the kilowatt-hour credit appearing on the bill for the following month.

3. At the beginning of each calendar year, any remaining unused kilowatt-hour credit accumulated during the previous year shall be sold to the Cooperative at the avoided cost for the applicable calendar year. The kWh rate for the avoided cost shall be established by utilizing the "Energy Cost" component of the Cooperative's wholesale rate received from its supplier in the January billing of the previous calendar year. This rate shall remain in effect for the entire previous calendar year, unless the wholesale power supplier increases or decreases its rates to the Cooperative, in which they will automatically apply.

4. The Member/Owner is responsible for all costs associated with its facility, for all costs related to any modifications to the facility and for all costs related to any modifications to the facility that may be required by the Cooperative for purposes of safety and reliability.

5. A Net Metering facility shall meet all applicable safety and performance standards established by the National Electrical Code, the Institute of Electrical and Electronics, Engineers, and Underwriters Laboratories.

6. The Member/Owner shall, at its expense provide lockable switching equipment capable of isolating the net metering facility from the Cooperative's system. Such equipment shall be approved by the Cooperative and shall be accessible by the Cooperative at all times.

7. The Cooperative shall not be liable directly or indirectly for permitting or continuing to allow an attachment of a net metering facility, or for the acts or omissions of the customer-generator that cause loss or injury, including death, to any third party.

8. The Cooperative requires a Solid State Bi-Directional meter capable of measuring and displaying delivered and received energy (kWh) on all met metering facilities.

RULES

Service under this Schedule is subject to the General Rules contained in the tariff of which this Schedule is a part, and to those prescribed by regulatory authorities.

Effective: April 19, 2011 By: _____

Mary Ann Keeler, General Manager

SERVICE INTERRUPTION REPORTING PLAN

A. DEFINITIONS of Minor and Major Service Interruption:

1. Major Service Interruption (Scheduled or Nonscheduled);

- A Major Service Interruption shall be defined as the loss of service to one (1) or more distribution substation feeders for a period greater than two (2) consecutive hours.

- A Major Service Interruption shall also be defined as a Service Interruption impacting twenty five (25) Cooperative Member-Owners or more for a period exceeding eight (8) hours or longer.

2. Minor Service Interruption (Scheduled or Nonscheduled):

- Shall be all other Service Interruptions.

B. Member-Owner Notification Requirements:

1. Major or Minor Service Interruptions (Scheduled):

- The Cooperative shall make a reasonable effort to notify its Member-Owners 48 hours prior to a scheduled Service Interruption.

- Scheduled Service Interruptions that will occur on Monday will require Member-Owner notification on the previous Thursday.

C. Commission Notification Requirements:

1. Major Service Interruption (Scheduled):

- Unless it is an emergency the Commission shall be notified forty eight (48) hours prior to a scheduled Major Service Interruption.

- Nonemergency/scheduled Major Service Interruptions that will occur on Monday will require Commission notification on the previous Thursday.

2. Major Service Interruption (Nonscheduled).

- In the event that a Major Service Interruption resulting from a substation feeder lasts longer than two (2) consecutive hours the Commission shall be notified immediately, using the Commission's Service Interruption Reporting Telephone (SIRT). On the next business day, the cooperative shall follow up with an email report utilizing the electronic spreadsheet Section 901 (n) Form 14) in Chapter IX provided on the Commission's website.

- In the event that a Major Service Interruption impacting twenty five (25) Member-Owners or more for a period exceeding eight (8) hours or longer, the Commission shall be notified immediately, using the Commission's Service Interruption Reporting Telephone (SIRT). One the next business day, the Cooperative shall follow up with an email report utilizing the electronic spreadsheet Section 901 (n) (Form 14) in Chapter IX provided on the Commission's website.

3. Minor Service Interruption:

- No Commission notification necessary.

D. Commission Reporting Requirements:

1. The Cooperative shall prepare and file quarterly reports of all major and minor Service Interruptions in accordance with IEEE Standard 1366. Quarterly reports shall be filed with the Commission on Form No. 13 utilizing the electronic spreadsheet Section 901 (m) (Form No. 13) Chapter IX provided on the Commission's website.

2. Cooperative reporting requirements, to the extent known shall include:

- Clearly identify the geographic location and geographic scope of the service interruption;

- Describe the threat and provide a damage assessment of the service interruption explaining the risks and likely effects on the general public and our consumers; and,

- Such reports shall include, but not be limited to:

    a. Date and time;
    b. Number of consumers affected;
    c. Cause;
    d. Estimated time of service restoration and basis for estimate;
    e. Any deaths or injuries;
    f. Efforts undertaken to restore service
    g. Efforts undertaken to assist affected individuals;
    h. Other governmental agencies notified;
    i. Contact information for reporting individual;
    j. If the event is ongoing, the time interval until the Commission will be updated; and
    k. Any other information that may be necessary to assess the threat or damage.

E. Cooperative Major Service Interruption Contact Information:

1. The Cooperative shall provide the Commission a list of contact personnel (names and phone numbers) to be contacted during a Major Service Interruption.

- The Cooperative contact list shall be reviewed by the Cooperative and updated if necessary by January 1st and July 1st of each calendar year.